

# Fest Intentions

The Festival Agency  
Festival Clever

**A:** Unit 6, 148 Portland Road,  
Hove, East Sussex, BN3 5QL

**T:** (+44) 0330 088 4181

**E:** [enquiries@festintentions.co.uk](mailto:enquiries@festintentions.co.uk)

**W:** [festintentions.co.uk](http://festintentions.co.uk)



## FEST INTENTIONS

Total Online FI Legal Documents (Terms of Use) v1.0



## Fest Intentions

### Online Policies & Terms of Use

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If you continue to browse and use our websites, you are agreeing to comply with, and be bound by, the following terms and conditions of use, which together with our privacy policy, govern our relationship with you in relation to these websites.

The term 'festintentions.co.uk, sos.festintentions.co.uk, store.festintentions.co.uk and community.festintentions.co.uk' or 'us' or 'we' refers to the owner of the websites who can be contacted by emailing [enquiries@festintentions.co.uk](mailto:enquiries@festintentions.co.uk). The term 'you' refers to the user, or viewer of our website.

### The use of this website is subject to the following terms of use:

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You may not create a link to this website from another website or document without Fest Intentions' prior written consent.

Your use of this website and any dispute arising out of such use of the website is subject to the laws of England and Wales.

### Privacy Policy

Festintentions.co.uk and the wider owner 'Fest Intentions' is the sole owner of the information collected on this web site. We will not sell, share, or rent this information to others in ways different from what is disclosed in this statement. Festintentions.co.uk collects information from our users at a number of different points on our website.

We request information from the user on our enquiries forms. Here a user must provide contact information (*like name, email and telephone numbers*). This information is used to fulfil customer's enquiries and or bookings. We might get back to the customer to provide the information requested by the customer, for instance a quote for our services.

### Security

This website takes every precaution to protect our users' information. When users submit sensitive information via the website, your information is protected both online and off-line.

All of our users' information is restricted. Only employees who need the information to perform a specific job (for example, accounting staff or a customer service representative) are granted access to personally identifiable information.

We never hold credit/ debit card details on file, either electronically (*online*) or written after payments are made. Our processing merchant may hold this information for a set period or to fulfil subscription-based payments.

### Links

This website may contain links to other sites. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each web site that collects

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personally identifiable information. This privacy statement applies solely to information collected by this web site.

### Marketing

If you use this site to purchase and enquire about services you may occasionally receive information on products, services, exclusive deals, and our tailored newsletters. Out of respect for the privacy of our users we present the option to not receive these types of communications on our order form.

Users who no longer wish to receive our newsletter or promotional materials from our partners may opt-out of receiving these communications by replying to unsubscribe in the subject line in the email, or by contacting us directly.

Users of our site are notified when their information is being collected or used by any third parties. We do this, so our users can make an informed choice as to whether they should proceed with services that require a third party, or not.

### Notification of Changes

If we decide to change our privacy policy, we will post those changes on this website, so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If at any point we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will notify users by way of an email. Users will have a choice as to whether or not we use their information in this different manner. We will use information in accordance with the privacy policy under which the information was collected.

### Correction / Update of Personal Details

If a user's personally identifiable information changes (*such as your post code*), or if a user no longer desires our service, we will endeavour to provide a way to correct, update or remove that user's personal data provided to us.

### Cookie Policy

To make full use of the features on all our websites your computer, tablet or mobile phone may need to accept cookies, as we can may only be able to provide you with certain personalised features of these website by using them.

Our cookies don't store sensitive information such as your name, address or payment details: they simply hold the 'key' that, once you're signed in, is associated with this information. However, if you'd prefer to restrict, block or delete cookies from all of the Fest Intentions websites, or any other website, you can use your browser to do this. Each browser is different, so check the 'Help' menu of your chosen browser (*or your mobile phone's handset manual*) to learn how to change your cookie preferences.

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Here's a list of the main cookies we use, and what we use them for:

### AIAXA cookie

We use this to determine if your web browser supports some of the features of our checkout that make checkout quicker and easier to complete.

### JSE

We use this cookie to remember if you have JavaScript enabled on your web browser. Without it the website can't do things like display videos, so we hide this content if JavaScript is disabled.

### fromAdcookie

We use this to determine if you arrived at any of the Fest Intentions websites by clicking on an advertising link; and allows us to reward some external websites for directing visitors to us.

### AdTrack, Affiliate, TD cookies

These cookies show us how you found our website and which website you came from. This helps us know which of our online marketing channels is most effective. They also allow us to reward some external websites for directing you to us.

### \_utma, \_utmz

These cookies enable the function of Google Analytics for all the Fest Intentions websites, and its subsidiaries. Software, this software helps us take and analyse visitor information such as browser usage, new visitor numbers, response to marketing activity and shopping times. That information helps us to improve the website and your shopping experience, and to make our marketing campaigns relevant. The data stored by these cookies can be seen only by the committee at Fest Intentions and Google, and never shows any confidential information.

Last update: Thursday 25 January 2018



## **FEST INTENTIONS**

(part of the Decadance Group)

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